**Claims Processing Training - Knowledge Checks 4**

|  |
| --- |
| **1. A claimant may be eligible for benefits as long as he/she is able and available for work, actively seeking work, and is unemployed due to no fault of his/her own.**  **True**  **False**  **Correct True** |
| **2. Eligibility issues are triggered by:**    **A) Claimant**  **B) Agent**  **C) Interfaces**  **D) All of the above**  **Correct D** |
| **3. The federal guideline which states that Adjudication has to make a determination within 14 days from the first compensable week is called \_\_\_\_\_\_\_\_.**    **A) Processing of claims**  **B) First pay**  **C) Adjudication work flow**  **Correct B** |
| **4. When an issue is created, a fact finding is generated and, once all the facts are collected, a determination is made.**  **True**  **False**  **Correct True** |
| **5. What type of determinations impact ALL claims and benefits?**  **A) Claimant Specific**  **B) Claim Specific**  **Correct A** |
| **6. How are all issues that are on a claim categorized?**  **A) Claim Specific and Claimant Specific**  **B) Employer and adjudicators**  **C) Appeals and employers**  **Correct A** |
| **7. Flag level issues hold payment.**    **True**  **False**  **Correct False** |
| **8. Issues should be placed at flag level only when the potential issue happened in the past.**  **True**  **False**  **Correct False** |
| **9. Some examples of issue statuses are: pending, void, determined and distributed.**  **True**  **False**  **Correct True** |
| **10. We can submit an adjudication form, if a claim is monetarily ineligible.**  **True**  **False**  **Correct False** |
| **11. When can we submit the adjudication form to first request for late adjudication using the adjudication form?**  **A) Fact finding due date has past and claimant has requested 2 weeks**  **B) After 14 days and claimant requested 4 weeks**  **C) After Claimant has requested 4 compensable weeks and the fact- finding due date has past**  **Correct C** |
| **12. A requalifying requirement is also called a \_\_ .**  **A) Double dip**  **B) Subsequent requirement**  **C) Anniversary rule**  **Correct A** |
| **13. Since filing the previous claim, the claimant must have worked and earned at least \_\_\_\_ the new WBA to requalify.**  **A) 5 x**  **B) 7 x**  **C) 3 x**  **Correct C** |
| **14. The claimant can provide proof of earnings, e.g. earned income or casual labor, to meet the requalifying requirement rule.**  **True**  **False**  **Correct True** |
| **15. The claimant has the right to appeal a requalifying requirement disqualification if he/she did not meet the requirement.**  **True**  **False**  **Correct True** |
| **16. Claimant has to have worked and earned \_\_\_\_\_ to end previous separation disqualification.**  **A) 3 x WBA**  **B) 12 x WBA**  **C) 17 x WBA**  **Correct C** |
| **Form Image – Next Page** |